



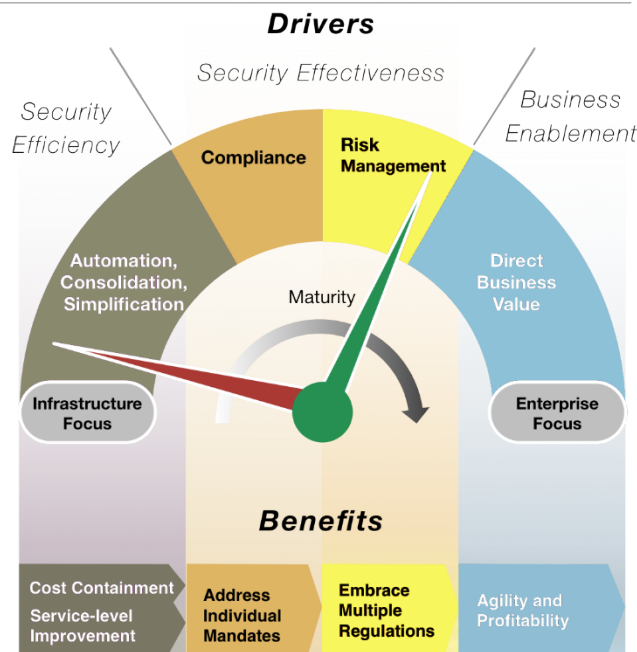
Maturity Model

Applying a maturity model within an Identity and Access Management program objectively assesses the effectiveness of organizational, process and technology components towards achieving directives. It provides measurement for current capabilities and aspirational-state needs. Maturity models provide a method of ranking performance across various dimensions. Each IAM process or capability is measured against an incremental scale defined by qualitative descriptions. Visibility of specific gaps enables organizations to scale change management protocols required to achieve best practices.

Capabilities Include

- Identification of key IAM drivers
- Alignment of Business, Operational, Security and Technical Objectives
- Program, Performance and ROI Metrics.

Maturity models reveal effectiveness of Identity and Access Management enablement across an organization



Adapted from: Gartner (June 2011)