

Travel and Hospitality Industry Case Study

Security Guidance Matters

Executive Summary

Business Challenge

Expand identity and access management solution across the global organization.

- Determine the appropriate investment and deployment strategy
- Implement the strategy in a cost-effective manner
- Defend the approach to various business units

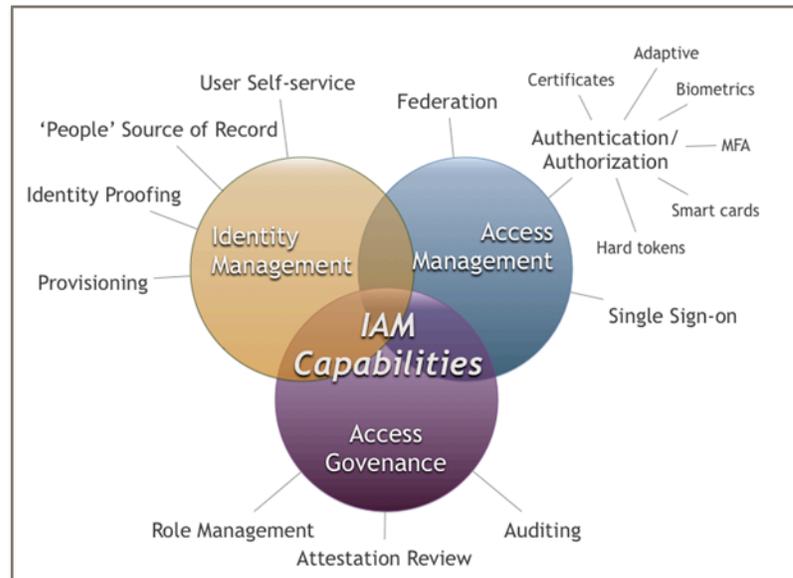
Solution

IAM Rationalization Strategy:

- Analysis of current state capabilities
- Capture future state business and regulatory requirements
- Gap analysis and solution evaluation
- Strategic Alignment Plan including TCO and ROI models

Benefits

A comprehensive blueprint and roadmap outlining features, anticipated benefit, and solution architecture to support their global Identity and Access Management program.



Objective

Short- and long-term business objectives for this global travel & hospitality company required an expansion of Identity and Access Management capabilities across the organization. The company needed to determine the appropriate investment and deployment strategies to implement this in a cost-effective manner.

Our client enlisted Clango Group to help them produce the rationale and a recommended approach to expand their existing Identity and Access Management capabilities. The plan needed to be cost-effective while meeting business strategy and growth projections. They also needed to be able to confidently defend this right-sized approach across various business units.

Make Your Strategy More than a Wish List

Identity ecosystems evolve under the pressures of business expectations, regulatory demands, and changing technology.

Business leaders expect IT to simplify experiences and reduce both time and cost of administration. Eliminating needless duplication is a must.

Users expect corporate systems to work as smoothly and seamlessly as consumer tools. One account to use everywhere, self-reliance, and seamless access.

Demonstrating that users have only appropriate and intended privileges is a high-stakes problem. Show your regulators and auditors you have your house in order.

Achieving these objectives while reducing cost and improving quality presents a serious challenge. *That's where Clango excels.*

We help you build a coherent identity and access management strategy with achievable milestones towards your long-term goals. We work with you to set priorities that match your business objectives, building the business case and financial models you need to deliver the right results.

Clango Engagement

Analysis

- Developed content to describe the features and benefits of identity and access management capabilities 
- Evaluated existing identity and access management capabilities used throughout the organization
- Captured future-state requirements accounting for growth projections, regulatory alignment and business strategy 

Solution Evaluation

Completed a solution evaluation to compare and contrast feature sets, integration effort and on-going cost components for three solution options.

Strategy Alignment

- Developed detailed metrics demonstrating effort and cost associated with user on-boarding, account maintenance and user certification processes
- Developed financial models including TCO and ROI based on incremental realization of Identity and Access Management solution automation 
- Developed the rationale and business case to proceed with expansion of their Identity and Access management solution
- Developed a consolidated 3-year IAM implementation roadmap

Are you interested in becoming a reference?

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Results Achieved

Clango Group provided a rationale and a recommended approach to cost-effectively expand the company's Oracle Identity and Access Management solution globally to meet both short- and long-term goals. We completed a comprehensive plan outlining features, anticipated benefit, and solution architecture to support their global Identity and Access Management program.

We provided relevant information for the organization to make informed decisions on the appropriate investment and deployment strategy for their IAM solution framework. Our client was able to describe and promote IAM services and confidently defend their right-sized implementation approach across various business units.