

# User Composition

User composition is the highest-level categorization of your users that you need to consider as part of your identity and access management strategy.

## *Do you know the user composition for your organization?*

Different user types have different needs and priorities. Understanding these differences is key to matching the capabilities, processes, and technologies you need to have in place. Overbuying technology and shelf-ware is a common problem in IAM. Correlating specific IAM capabilities needed per user type is essential.

- One size does not fit all
- Key first step for role-based access control
- Need to understand the particulars of your organization
  - Seasonal workers, Franchisees, Non-traditional employees, Remote workers, Virtual or Contingent work staff
  - Compliance and Regulatory needs

*Effective governance requires a business owner and champion for each of your user types.*

Below is an example of a Healthcare user composition. Identities are split into two domains: Enterprise Identities and Marketplace Identities. A person may have an identity in each domain. You may want to do the same if the needs and life cycles per user type vary across domains.

